Razberi Technologies has extended its software platform to integrate deeper with video management software (VMS) from Milestone Systems, providing increased uptime assurance, cyber threat protection and faster problem resolution.
With Razberi Monitor™, security professionals can securely and remotely monitor their physical security network – especially relevant during these times of social distancing requirements. IT professionals can quickly review cyber status data to help manage potential cybersecurity risks. Razberi Monitor™ provides secure, remote visibility into the availability, performance, and cyber posture of servers, storage, cameras, and other networked security devices.

This new tool simplifies the monitoring and support of multi-site enterprise security systems, predicts and prevents problems for security professionals, and provides a centralized view that benefits both IT and Physical Security departments with valuable situational awareness.

Positive Customer Impact

According to Tom Galvin, Chief Product Officer, Razberi Technologies, "We have listened to the surveillance industry and created our software platform to enhance relationships and align Physical Security and IT departments. Razberi Monitor allows security professionals running Milestone VMS to be proactive by predicting problems within the video management system."

Razberi Monitor’s software platform paired with Milestone VMS enables customers to save on the cost of sending maintenance crews to check on potential downed cameras or other issues with devices connected to the surveillance network.

Cyber posture alerts

"We have a long-standing partnership with Razberi Technologies as a gold-level Milestone Technology Partner. This enables us to collaborate closely and achieve unique integrations like the new Razberi Monitor 3.0. This update allows users of Milestone XProtect VMS software to remotely monitor highly distributed video networks. The ability to receive cyber posture alerts within the Milestone VMS will reduce customer truck rolls exponentially," said Tim Warren, Community Technical Manager, Milestone Americas.

“Users will now have clear oversight of operations and potential vulnerabilities from a simple dashboard view and be able to remotely see specific alerts to each site, to troubleshoot more
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