



KONICA MINOLTA

KONICA MINOLTA PROVIDES HOSPITAL WITH BETTER NOTIFICATIONS FOR VISIBLE WEAPONS

LOCAL GANG VIOLENCE AND TERRITORY DISPUTES RAISE SECURITY NEEDS

A local neighborhood hospital, unfortunately plagued by significant gang violence, recognized the inadequacy of its current security system. Committed to serving the community, the hospital staff also sought protection from potential aggression that may be brought in by patients, their friends or family members. With territorial disputes, robberies, carjackings and displays of force occurring on a daily basis, the hospital urgently needed to upgrade its surveillance and enhance its alert/notification process to safeguard both patients and visitors. The possibility of a visitor instigating a dispute within the hospital's premises is of particular concern.

CHALLENGES

The Director of Security recognized the need to update the existing surveillance systems for improved detection capabilities, particularly in camera analytics. The goal was to enhance the monitoring of individuals entering the hospital premises around the clock. Given the occurrence of visitors illegally carrying firearms, it was crucial to have better oversight when a concealed weapon became visible, especially in common areas, external parking lots and garages, as well as the emergency room.

“You might ask yourself, who would want to have a gunfight in a hospital? We are where people heal.”

-- Director of Security

After an active shooter incident occurred in which a gun was produced to threaten a patient, the security team quickly realized there was no way to keep the staff out of harm's way unless his security team could quickly minimize or mitigate the problem.

SOLUTION

WHO
Hospital

WHAT
Serving the local urban community

WHERE
Western U.S.

SOLUTION
Upgraded video surveillance with REACT-VWD on 10 additional MOBOTIX MOVE PTZ cameras for the exterior and 20 MOBOTIX MOVE Micro Dome cameras for the interior

Since the hospital was already a Konica Minolta customer, during a review meeting the Video Solution Services Executive (VSSE) took the opportunity to introduce the REACT platform and its suite of modules – specifically Visible Weapon Detection (VWD). This artificial intelligence (AI)-driven detection solution would enable the hospital to use its existing cameras and video management system (VMS). By layering in the AI app, they would have access to important data on firearms entering the facility. The software would also integrate with facility alarms and door lock-downs.

Additionally, the hospital determined that entry points were not the only places they should utilize VWD, there were also some key floors where they previously experienced some scares with violent behavior and gun threats.

“We see a lot of gunshot wounds in the ER, and sometimes the altercations are not finished in the street – with aggression continuing in our hospital. While we cannot stop an armed person without law enforcement, we can better notify staff and enable them to take shelter versus walking right into a situation.”

-- Director of Security

The VSSE also recommended additional cameras for the perimeter and parking lots in order to ensure there were no security gaps. The Director of Security wanted alerts on mobile devices so the team suggested a Cloud VMS to enable the alerts on any type of device.

OUTCOME

The hospital adopted the proposed program with the REACT-VWD, Cloud VMS and additional cameras. Through one of their regular hospital security drills, the Director of Security was able to more easily locate the armed unauthorized visitor and implement a quick action protocol for the facility.

“With these upgrades, we feel our security platform is better equipped to address possible active shooters. Our staff knows we cannot put cameras in every patient room, but these new cameras and the VWD software will give us more detection capabilities to at the very least provide notifications.”

-- Director of Security

The hospital purchased 20 MOVE micro dome cameras and 10 PTZ MOVE cameras. The Director of Security felt confident his security team was now equipped with better capabilities and automated notifications for events that occur.

THIS SOLUTION APPLIES NATIONWIDE, TO ORGANIZATIONS THAT WANT BETTER OVERSIGHT OF THEIR FACILITIES, INTERESTED IN REACT - VISIBLE WEAPON DETECTION, UTILIZE DETECTION APPS, AND HAVE CLEAR, HIGH-RESOLUTION VIDEO DOCUMENTATION FOR INSURANCE OR LEGAL PURPOSES. THE STORY IS SIMPLE, KONICA

MINOLTA CAN HELP TO PROVIDE SECURITY VIA ITS MOBOTIX CAMERAS, THROUGH ITS CAMERA APPS AND REACT OFFERINGS.