

Data Sheet

# Software House C•CURE Access Management v2.80 Web-based Portal



## Features That Make a Difference

- New! Sends access requests to the owner of a specified clearance directly thereby streamlining the process
- Configure multiple levels of approvers and minimum number of approvers per level
- Define approval hierarchy
- Specify recurring clearance review activity
- Escalate missed clearance reviews
- Reduce workload on security personnel
- Empower cardholders to make access requests
- Entrust clearance owners with the control to approve, deny and revoke clearances
- Maintain security by turning your company policies into automated workflows
- Comprehensive log for review and audit purposes
- Optionally configure doors to automatically initiate requests upon "access denied" events

### Agile Security for the Changing Workplace

Trends in the workplace such as activity-based working give employees and teams the flexibility to use the right work area for a project or set of tasks today, and then use a completely different area for the next project.

While this benefits employee productivity, it increases the pressure on security teams by inundating them with urgent access requests that distract them from higher priority activities.

Software House C•CURE Access Management offers a 24/7 solution for managing cardholder access requests without requiring direct involvement from the security team.

#### **Empower Cardholders and Owners**

C•CURE Access Management allows cardholders to make access requests through an intuitive, web-based portal.

The self-service capabilities increase the agility of clearance owners' responses to cardholder access requests in a number of situations:

- · Temporary and contract employees
- Workers with drop-in work schedules or project-based self-organizing teams
- Shift and facility changes

You can even configure an "Access Denied" event at a specific door to automatically initiate a clearance request to the appropriate approver.

### Maintain Security

C•CURE Access Management is fully integrated with C•CURE 9000. The security team decides how the access management workflow maps to policies and who is designated as a clearance owner. This allows security to centrally control and monitor access requests and approvals to help ensure compliance while empowering clearance owners with day-to-day control.





### Reduce Errors and Ensure Consistency

Creating a workflow from your policy will:

- Reduce errors in the access approval process
- Log and track each step for compliance and auditing

Then, even as policy or clearance owners change, you can easily update the workflow, confident that you have a compliant process for every request.

### **Automatic Approval Routing**

Security personnel configure a policy by defining a set of rules in C•CURE 9000 for approving a clearance request. C•CURE Access Management shows the status of each request, and alerts the requestor immediately upon approval.

For clearance owners, the approval process is incredibly easy. When a request is made for a clearance for which they are the designated owner, they receive an email along with the request in C•CURE Access Management. They can then easily approve, deny, or hold requests. All of this is done without involving the security team.

### Automate Access Requests and Approvals



Self-service flexibility for cardholders:

- Request temporary or permanent access
- · Enter note or reason for access request
- Monitor request status



Easy approval process for clearance owners:

- Receive email when new requests are made
- Approve/deny/hold access requests
- Audit a clearance

#### **Enforce Policy Compliance**

For audit compliance with your policy, C•CURE Access Management logs information about every request: who made the request, the reason for the request, who the approver is, and any supporting documentation. All of this is available within C•CURE for security teams, and on the portal for the clearance owner.

You entrust the clearance owner with the information that they need to manage, review, audit, and revoke the clearance. Now the clearance owner has all the information that they need to conduct a clearance audit and maintain compliance with security policies.





### Easy Deployment

Security configures their policy in the familiar C•CURE 9000 environment. Then cardholders and clearance owners use two web-based modules:

- · Access Requester: allows personnel to request a clearance for themselves or for an entire team.
- Access Approver: allows personnel designated as a clearance owner to approve or deny a request, to revoke a clearance or to audit clearances.

For companies in financial services, technology, media, telecommunications and healthcare or any organization with fluctuating access needs, C•CURE Access Management will save time, increase productivity, ensure consistency, and keep security teams focused on other important tasks.

### Specifications

C•CURE 9000 version	v2.60 or higher
Supported Browsers	Microsoft Internet Explorer, Microsoft Edge, Google Chrome, Firefox v53 or greater, Safari

### Ordering Information

Model Number	Description
CC9-AWF-SM	C•CURE 9000 Access Management Workflow, Series L to N, and SiteServers; includes a total of 1,000 unique Approvers/Requesters
CC9-AWF-MD	C•CURE Access Management Workflow, Series P to R or MAS 1, 2, & 3; includes a total of 1,000 unique Approvers/Requesters
CC9-AWF-LG	C•CURE Access Management Workflow, Series RP to T or MAS 4, 5, & 6; includes a total of 1,000 unique Approvers/Requesters
CC9-AWF-SM-UP	C•CURE Access Management Workflow Upgrade, Small to Medium
CC9-AWF-MD-UP	C•CURE Access Management Workflow Upgrade, Medium to Large
CC9-AWF1000PK	C•CURE Access Management Workflow, Additional 1,000 Approvers/Requesters
CC9-AWF10KPK	C•CURE Access Management Workflow, Additional 10,000 Approvers/Requesters
CC9-AWF100KPK	C•CURE Access Management Workflow, Additional 100,000 Approvers/Requesters

#### About Johnson Controls

Johnson Controls is a global diversified technology and multi-industrial leader serving a wide range of customers in more than 150 countries. Our 120,000 employees create intelligent buildings, efficient energy solutions, integrated infrastructure and next generation transportation systems that work seamlessly together to deliver on the promise of smart cities and communities. Our commitment to sustainability dates back to our roots in 1885, with the invention of the first electric room thermostat.

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