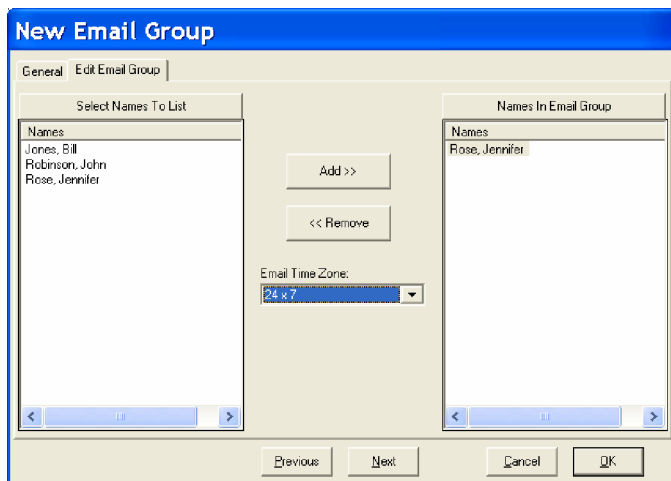®

DSX Access Systems, Inc.

Alarm Email/Text Notification

Alarm Email / Text Message Notification

Alarms can now be emailed using an SMTP Server. Location, Device, and Inputs can be individually selected to send notification to Email Groups on Alarm. Email Groups can be one or multiple people each with a Time Zone that determines when the alarm can be emailed to that person. Email Groups are built from Card Holders that have an Email address in a designated UDF field. Available in WinDSX Versions 3.7.36 and 4.8.8 and higher.

Alarms can also be sent to Cell Phones as Text Messages. Using the Alarm Email Notification feature, an email can be sent to a Cell Phone as a Text Message using the cell phone provider's SMS Gateway. Most Cell Phone providers have a SMS Gateway that will turn an Email into a Text Message and send it to the subscriber's phone.

There can be multiple groups. For example you might have the IT director in a group assigned to the server room door. When the server room door goes into alarm the IT director is sent a text message. The warehouse manager is in a group that is assigned to the dock door. The Security manager might be in both groups. So when the dock door is left open and goes into alarm it will send a text message to the warehouse manager and an email to the security manager.

Email Groups are groups of people that will be sent an email due to a Location, Device, or Input Alarm. Email Groups consist of a single or multiple Card Holders that each have a time zone assigned. The Time Zone selected for each Card Holder determines when that person will receive the email notification for the alarm to which the email group is assigned.

Once the Email Groups are defined they can be assigned to Inputs, Devices, and Locations. Each Alarm point can have one email group assigned but each group can be more than one card holder.

Card Holders that are to receive an Email Notification must have an Email Address in a UDF field that is configured as an Email Address. Email Groups can be assigned to a location, to each device and to each input desired. Those that have an Email Group assigned will send an email upon alarm. The Help F1 system in the Software has step by step instructions on how to set this up.