## access control TECHNOLOGY



Operating \& Installation Instructions for ACT1000/2000 Access Control Units

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# Operating Instructions for ACT1000/2000 Access Control Units 

## Software Version: 3.23-00

All user functions are accessed via two six-digit codes. The first code is for the Operator who is responsible for the day-to-day administration of the system, adding and deleting users, setting names and assigning time-zones etc. The second code is for the Installer who performs the initial configuration of the system and decides on communications settings, interfaces, and modes of operation.

| Default Codes |  |  |
| :---: | :---: | :---: |
| Operator | $\mathbf{1 2 3 4 5 6}$ | Installer |

## Menu System

All user functions are accessed via a menu system. The menu (or submenu) title appears on the top line of the display. The bottom line contains the current item in the menu. The three keys on the bottom row of the keypad are used for navigation:

| Menu Navigation Keys |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| $\boldsymbol{X}$ | Quit to previous menu. | 0 | Next menu item | $\boldsymbol{V}$ | Select item or Submenu |

## Text Entry

Textual descriptions (user names etc.) are entered via a simple text entry system. Each of the digits 1-9 may be used to enter letters, numbers or symbols according to the table below. Pressing the required digit once will bring up the first letter in that group. Subsequent presses will step through the group and then back to the first letter. Pressing the $\mathbf{0}$ key advances to the next character and pressing the $\boldsymbol{X}$ key moves back to the previous character. The $\boldsymbol{\sim}$ key accepts the currently displayed text. If the cursor is at the first location in the display, pressing the $\boldsymbol{X}$ key gives the option to cancel all the displayed text.

| Text Entry Keys |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | abcABC1 | 2 | defDEF2 | 3 | ghiGHI3 |
| 4 | jkiJKL4 | 5 | mnoMNO5 | 6 | pqrPQR6 |
| 7 | stuvSTUV7 | 8 | wxyzWXYZ 8 | 9 | SPC-\& + + /90 |
| X | Previous Character | 0 | Next Character | $\checkmark$ | Accept displayed text |

## Operator Menu

| User Setup | Enable <br> Disable <br> Assign Names Assign Groups Assign Options Assign PINs <br> Learn <br> Batch Cards One-To-One Card Validity ${ }^{2}$ | Allow a user or range of users to open the door <br> Prevent a user or range of users from opening the door <br> Enter a name for each user <br> Assign users to groups <br> Specify options for each user <br> Set the individual PIN for each user <br> Learn randomly coded cards (e.g. Bank Cards) <br> Assign a batch of cards to a range of users <br> Assign a card to a user <br> Set a validity period for a user. |
| :---: | :---: | :---: |
| Group Setup | Enable <br> Disable <br> Assign Names Access Rights Assign Options Assign PINs | Allow users in specified groups to open the door Prevent users in specified groups from opening the door Enter a name for each group Specify what access rights apply to each group Specify output and PIN options for each group Set the PIN for each Group. |
| System Log | Display Log Print Log Filter Log ${ }^{2}$ | Show the system log on the display (recent events first) Print the system log on an attached serial printer Prevent events entering the system log |
| Control Door ${ }^{1}$ | Lock Door Unlock Door Normalise Door Pass Door AUX output on AUX output off | Lock door - prevent all cards from opening it. <br> Unlock door - relay is activated so cards are not required. <br> Set a door back to normal operation <br> Momentarily open a door for the programmed time <br> Switches the auxiliary output on <br> Switches the auxiliary output off |
| User Tracking ${ }^{2}$ | Log in Log out Clear All | Log a user into the tracking area <br> Log a user out of the tracking area Remove all users from the tracking area |
| Set Date/Time | Set the current date and time for the system |  |
| Time Zones | Specify the time periods and days which apply to a given timezone |  |
| Set Holidays | Specify which days within the next year are holidays |  |
| Issue Number | Set the current system issue level (if issue checking option enabled) |  |
| Change PIN | Change the PIN used to access the operator menu |  |

Exit from the menu is automatic if no keys are pressed for a period of time.
${ }^{1}$ On the ACT2000, you will first be prompted for a door.
${ }^{2}$ Only present on ACT2000

## User Setup

The User Setup menu allows the operator to enable and disable individual users, and to change the configuration information for each user. In each of the user setup functions, the user is selected by either using the $\mathbf{0}$ key to advance to the required user, or alternatively by using the numeric keys $\mathbf{1 - 9}$ to directly enter the number of the desired user. The top line of the display will show the name for each user if one has been entered, otherwise the number only will be displayed.

## Enable

The Enable function allows a user or range of users to be enabled. Pressing the $\boldsymbol{V}$ key enables the displayed user. This means that the card or token belonging to this user will be recognized and may be allowed entry to the protected area. Note that the group disable function or programmed access rights may override an enabled user.

## Disable

The Disable function allows a user or range of users to be disabled. Pressing the $\boldsymbol{V}$ key disables the displayed user. This means that the card or token belonging to this user will no longer be recognized and will not allow entry to the protected area.

## Assign Names

The Assign Names function allows a 16 character textual name to be assigned to each user between 1 and 200/1000 ( 200 on the ACT1000, 1000 on the ACT2000). This name will be shown with any displayed or printed $\log$ events involving this user. Pressing the $\boldsymbol{V}$ key selects text entry mode.

## Assign Groups

The Assign Groups function allows a user or range of users between 1 and 1000/20000 to be assigned to one of up to 32 user groups. The user then inherits the options and time zones that are programmed for that group. By default, all users belong to Group 1. All users above 1000 on the ACT1000 always belong to Group 1 (unless programmed via ACTWinPro).

## Assign Options

The Assign Options function allows additional options to be assigned to each user between 1 and 1000/20000. The available options are displayed in brackets in the form [23T] with nonassigned options displayed as a dash. Pressing the $\boldsymbol{V}$ key allows the options to be altered. When changing options, the $\mathbf{0}$ key advances to each option, and the $\boldsymbol{V}$ key selects or deselects the displayed option.

| Option |  | Description |
| :---: | :---: | :--- |
| $\mathbf{2}$ | Activate O/P 2 | The general-purpose output OP2 is activated for its programmed <br> duration when this user is granted access. |
| $\mathbf{3}$ | Activate O/P 3 | The general-purpose output OP3 is activated for its programmed <br> duration when this user is granted access. |
| $\mathbf{T}$ | Toggle Relay | When the user is granted access, the relay is toggled so the door <br> will remain permanently open until the next time the card or token <br> is read. |

## Note: The options assigned to an individual user operate in addition to those assigned to the group.

## Assign PINs

The Assign PINs function allows a different PIN to be assigned to each of the first 1000/2000 users. Initially, the PIN will be unset. Pressing the $\boldsymbol{V}$ key will prompt for the PIN for the displayed user to be entered (it will not be displayed). The PIN must then be reentered for verification. The PIN will be accepted as long as it does not conflict with any existing PIN (or duress PIN). Entering all zeros will delete the PIN. The actual PIN is never shown on the display.

In PIN Only operation, this is the PIN that that user must enter to gain access. In this case, the PIN must be unique. In PIN \& Card operation, this is the PIN that must be entered after the user has presented a card to the reader. If a PIN for a user is not set, then the relevant group PIN may be used instead (PIN \& Card only).

Note that if learned cards are being used on the system, then individual user PINs are not permitted. In this case the relevant group PIN should be used instead.

## Learn

In Learn Mode, any or all of the first 1000/2000 users may be allocated a randomly coded card in place of the usual site coded card. Any card with valid data on ISO Track 2 may be used. Certain types of wiegand cards may also be used.

Initially the display will show Not Assigned for the selected user indicating that the normal site-coded card should be used. Pressing the $\boldsymbol{V}$ key prompts the user to select a door to learn from. After selecting a door, the user presents a card to the reader at that door. When the user presents the card to the reader, a unique 10 -digit number generated from the data on the card is displayed. This card may then be used to gain access, and will replace any previously learned card.

Instead of presenting the card, the 10 -digit number may be directly entered on the keyboard, if it is known in advance. Entering all zeros for the card number will revert to using the standard site-coded card for that user.

Learning cards is particularly useful for visitors who could, for example, use their personal bankcards to gain access for the duration of their visit.

## Batch Cards

The Batch Cards function allows a sequential batch of cards to be assigned to a sequential range of users (e.g. card numbers 1001 to 1200 assigned from user 1 to user 200, where user 1 has card 1001). 50/100 batches may be programmed, each with a unique range of cards. Users may be assigned different cards in different batches if desired.

Initially, the display will show the batch as Not Assigned. Pressing the $\boldsymbol{V}$ key prompts the user to select a door to read the cards from. The user must then present the first card in the batch to the reader at the selected door. When the user presents the first card to the reader, the card number is displayed. The user is then prompted to enter the last card in the batch. Instead of presenting the card, the 10 -digit number may be directly entered on the keyboard, if it is known in advance. If the cards entered are already assigned to another batch, then the user is prompted to try again. The display will then request the user number to be assigned to the first card in the batch. Ensure that the user selected does not already have a card assigned.

The usual site coded cards are disabled if any batch cards are assigned on the system. However, site coded cards may be entered as a batch. Learned cards operate as normal.

## One-To-One

In One-To-One Mode, any known card may be assigned to any of the first 1000/2000 users. If the site code and card number are known then they may be entered in from the keypad or the card may also be presented to a reader (similar to Learn Mode).

## Card Validity (ACT 2000 Only)

The Card Validity menu allows any of the first 2000 users to be assigned a validity period. A user is considered invalid if the current date is not within the validity dates.

## Group Setup

The Group Setup menu allows the operator to control how the system handles groups of users. A group may be enabled or disabled as a block, and may have options and timezones applied to the group as a whole. Users 1 to 1000/20000 may be assigned to any of the 32 groups. Users numbered above 1000 on the ACT1000 always belong to the first group (unless programmed in blocks of 100 via ACTWinPro). Group selection is the same as for users: the group is selected by either using the 0 key to advance to the required group, or alternatively by using the numeric keys 1-9 to directly enter the number of the desired group. The top line of the display will show the name for each group if one has been entered, otherwise the number only will be displayed.

## Enable

The Enable function allows a group of users to be enabled. Pressing the $\boldsymbol{V}$ key enables the displayed group. This means that the cards or tokens belonging to all users in the group will be recognized and will be allowed entry to the protected area provided that the individual users are also enabled.

## Disable

The Disable function allows a group of users to be disabled. Pressing the $\boldsymbol{V}$ key disables the displayed group. This means that the cards or tokens belonging to all the users in the group will no longer be recognized and will not be allowed entry to the protected area even if the individual users are enabled.

## Assign Names

The Assign Names function allows a 16 character textual name to be assigned to each group. Pressing the $\boldsymbol{V}$ key selects text entry mode. The group name is entered or deleted in exactly the same fashion as for individual user names.

## Access Rights

The Access Rights function allows up to 8 timezone and door combinations to be specified for all users in a group. When a group is selected, the combinations will be displayed on the top line of the display in the form ABCDEFGH + - The $\mathbf{0}$ key may be used to highlight one of these combinations and the bottom line of the display will show that timezone and door combination. Pressing the $\boldsymbol{V}$ key allows the combination to be altered.

3) Changing timezone
4) Changing door combination


0 for next door to select/deselect $\boldsymbol{x}$ when done

In addition, Full Access or No Access may quickly be set for the group by highlighting and selecting the + or - symbols respectively:
5) Setting Full Access

6) Setting No Access


## Assign Options

The Assign Options function allows additional options to be assigned collectively to all users in the group. The assigned options are displayed in brackets in the form [23TXB] with nonassigned options displayed as a dash. Pressing the $\boldsymbol{V}$ key allows the options to be altered. When changing options, the $\mathbf{0}$ key advances to each option, and the $\boldsymbol{\checkmark}$ key selects or deselects the displayed option.

| Option |  | Description |
| :---: | :---: | :--- |
| $\mathbf{2}$ | Activate O/P 2 | The general-purpose output OP2 is activated for its programmed <br> duration when users in this group are granted access. |
| $\mathbf{3}$ | Activate O/P 3 | The general-purpose output OP3 is activated for its programmed <br> duration when users in this group are granted access. |
| $\mathbf{T}$ | Toggle Relay | When the user is granted access, the relay is toggled so the door <br> will remain permanently open until the next time the card or token <br> is read. |
| $\mathbf{X}$ | Auxiliary Door | On ACT1000 only, if the auxiliary door has been enabled, only <br> groups with this option selected are allowed access. |
| B | Track Bypass | On ACT2000 only, if tracking bypass is enabled, then users in this <br> group are always allowed access through antipassback doors. |

## Note: The options assigned to an individual user operate in addition to those assigned to the group.

## Assign PINs

The Assign PINs function allows a different PIN to be assigned to each group of users. Initially, the PIN will be unset. Pressing the $\boldsymbol{V}$ key will prompt for the PIN for the displayed group to be entered (it will not be displayed). The PIN must then be re-entered for verification. The PIN will be accepted as long as it does not conflict with any existing PIN (or duress PIN). The actual PIN is never shown on the display. If set, a PIN directly assigned to a user will take priority over this PIN.

## System Log

The System Log menu allows the operator to view events in the historical event log, and to request a printout of the entire log.

## Display Log

The Display Log function allows the operator to view events in the historical log directly on the LCD display. When this option is selected, the latest event in the log is displayed with the time and date on the top line of the display, and the event details being scrolled across the bottom line. Each log event will be displayed in turn (stepping backwards in time) until the end of the $\log$ is reached. Pressing the $\mathbf{0}$ key advances immediately to the previous event without waiting for it to be displayed. Pressing the $\boldsymbol{V}$ key locks the current event on the display until $\boldsymbol{V}$ is pressed again. Pressing the $\boldsymbol{X}$ key exits from the display log function.

## Print Log

The Print Log function allows the user to request the immediate printing of the entire system $\log$ on an attached serial printer. If real-time log printing is enabled, new events will be buffered until the complete log print is completed. Note that selection of this function only starts the log printing, and this may take a few minutes to complete. The display will indicate that printing has commenced, and return to the previous menu. If this function is re-selected before the log has been completely printed, then the option to stop the printout is given.

ACT Recommend the Epson LQ-300: Wiring between Printer \& Controller:

| Controller | Printer |
| :---: | :---: |
| 0v TX RX | SERIAL (25 way connector) |
| 0V----------- | PIN 7 |
| TX----------- | PIN 3 |
| RX-------- | PIN 20 |

Printer settings:
CHARACTER TABLE PC850
PAGE LENGTH OF TRACTOR 11 INCHES
SKIP OVER PERFORATION OFF
AUTO TEAR OFF OFF
GRAPHIC PRINT DIRECTION BI-D
SOFTWARE ESC/P2
AGM OFF
AUTO LINE FEED OFF
INTERFACE SERIAL
BIT RATE 9600BPS
PARITY BIT NONE
DATA LENGTH 8 BITS
EXT/ACK OFF
STATE REPLY OFF

## Filter Log (ACT 2000 Only)

The Filter Log function allows the user to prevent certain events from being entered on the system log. Normally all events are logged, but to prevent ACTWinPro from having to store a lot of information on a large installation, some events may be filtered out.

The event types that can be filtered are access granted, access denied, alarms (mains fail, tamper etc.), door events (exit button pressed etc.) and others. The $\mathbf{0}$ key advances to each event type, and the $\boldsymbol{V}$ key enables or disables the displayed event type.

The events may also be filtered out on certain doors. Normally all doors are allowed, but the user may prevent certain doors from reporting events.

## Control Door

The Control Door menu allows the operator to control the door or externally connected equipment such as lighting or heating.

## Lock Door

The Lock Door function causes the door relay to be de-energized. The bottom line of the display will show "Door Locked" and the red LED on the reader will flash. All subsequent cards will be rejected until the door is unlocked or returned to its normal state.

## Unlock Door

The Unlock Door function causes the door relay to be energized. The bottom line of the display will show "Door Unlocked" and the green LED on the reader will flash.

## Normalise Door

The Normalise Door function causes the door relay to be de-energized and the door to return to its normal state. The LED on the reader stops flashing and all subsequent operation will be the normal response to card activity.

## Pass Door

The Pass Door function causes the door relay to be energized for the programmed period of time. This may be used to grant access to a person waiting outside the door.

## AUX output on

The $\boldsymbol{A} \boldsymbol{U} \boldsymbol{X}$ output on function causes the auxiliary output relay to be energized. It will remain energized until the output is explicitly switched off. The output may be used to control externally connected equipment such as lights or heating.

## AUX output off

The $\boldsymbol{A} \boldsymbol{U} \boldsymbol{X}$ output off function causes the auxiliary output relay to be de-energized. The output may be used to control externally connected equipment such as lights or heating.

## User Tracking (ACT2000 Only)

The user tracking option allows the controller to remember which users are in or out of the defined area. If antipassback doors are assigned, then these define the tracking area. Users will not be allowed to re-enter the area until they have been recorded as exiting. The Users Present output and User Limit A \& B outputs operate on the tracking area. If perimeter doors are assigned, then these define the area, however users may re-enter without restriction. If both are assigned, then the antipassback doors define the tracking area.

## Log in (ACT2000 Only)

This function manually enters a user into the area. An event is logged for tracking. This is typically used when a user has forgotten their card. Manual login is not available if antipassback doors are defined - card access MUST be used.

## Log out (ACT2000 Only)

This function manually removes a user from the area. An event is logged for tracking. This is typically used when a user has forgotten their card or when they have violated antipassback procedures and require entry.

## Clear All (ACT2000 Only)

This function manually removes all users from the area. An event is logged for tracking. This is typically used at the end of a day or week to remove any users from the system who have neglected to use their cards when exiting.

## Set Date/Time

The Set Date/Time function allows the operator to adjust the date and time on the controller's real-time clock. The built-in clock is normally accurate to within 60 seconds per month and will occasionally need adjusting to maintain the accuracy of logged events.

The display will prompt the user to enter the correct year (1996-2020), month (1-12), date (131 ), hour ( $0-23$ ) and minute ( $0-59$ ). The seconds will be zeroed. The prompt "Set?" is displayed on the bottom line of the LCD. The clock will not actually be updated until the $\boldsymbol{V}$ key is pressed, allowing the operator to wait until the time is exactly correct. Any other key will exit without altering the time.

The day of the week calculation, millennium and leap year adjustments are made automatically by the controller's internal clock, even if power is not present. ACTWinPro automatically changes the controller time to match that of the PC. For Summer and Winter time changes, the controller must be connected to ACTWinPro.

## Time Zones

A timezone is a combination of times for which some specified event should occur. For example, it may be used to determine when a group of users should be allowed access to the protected area. Typically, this is used to give different user groups varying degrees of access to the doors at different times of the day.

As an example: In a manufacturing environment, most production workers would be allowed access only on Monday to Thursday from 8.30 to 17.00 , and on Friday from 8.30 to 15.00 . This period would be set up in a timezone and assigned to most groups. Another category of worker might work different hours, so a second timezone could be set up for Monday to Friday from 17.00 to 19.30 and assigned to these groups, in addition to the previous timezone. Management would usually be granted 24 hour access, so a third timezone could be set up granting access from Sunday to Saturday (and holidays) from 00.00 to 23.59 and assigned to the management group. Note that there is a built-in 24 -hour timezone that could be used instead.

Each timezone consists of up to five periods of time and a corresponding combination of assigned weekdays or holidays. The timezone is in force during the hours specified in any of the five time periods, but only on the days specified for that period.

The current timezone number will be displayed on the top line of the display. The desired timezone may be selected using the $\mathbf{0}$ key or directly by entering the timezone number. The lower line on the display will indicate if that timezone is active or inactive. Pressing the key allows the timezone to be edited. In edit mode, the top line of the display shows the available periods in the form $\mathbf{A B C D E} *$-. The $\mathbf{0}$ key allows one of the five periods to be selected and pressing $\boldsymbol{V}$ allows the period to be set.


In addition, the timezone may be assigned a name or all time periods cleared quickly by highlighting and selecting the * or - symbols respectively:
5) Assigning timezone name

6) Clearing a timezone


The assigned name will be displayed in place of Timezone $\mathbf{N}$ whenever the timezone is displayed or being selected from a list. In addition, there is a built in timezone " 24 Hours" which is always active. There are 16 timezones available on the ACT1000 and 32 available on the ACT2000.

## Set Holidays

The controller has a built in holiday scheduler that is used in conjunction with the operation of the timezones. When the scheduler is entered, the top line of the display shows the twelve months in the form JFMAMJJASOND -. A particular month may be selected by using the $\mathbf{0}$ key, and the $\boldsymbol{V}$ key allows that month to be edited.

1) Select month
2) Edit holiday

| JFMAMJJASOND - | $\boldsymbol{0}$ for next month |
| :---: | :--- |
| $\boldsymbol{\mathcal { V }}$ March | to edit month |


| Wed 1 Mar 2000 | $\mathbf{0}$ for next day. |
| :---: | :--- |
| Holiday $\mathbf{1}$ | $\boldsymbol{\mathcal { V }}$ to change holiday type |
|  | $\boldsymbol{x}$ when done |

Any number of days within the next year may be tagged as being holidays. In effect, each holiday type is an extra day of the week, and will ensure that only timezones with the correct holiday types selected will be active.

## Issue Number

This option allows the user to set the current system issue level to a number between zero (default) and 255 . Only cards that have an issue number greater than or equal to the system issue level will be granted access. A card without an issue number encoded (Proximity, Wiegand, etc.) has an effective issue level of zero.

Issue numbering is intended for use in situations where all cards on the system are replaced on a regular basis. As an example, a health club might use its membership cards to allow the members access to different facilities. Towards the end of the year when members renew their subscription, they are given a new membership card with a higher issue number encoded on it. For a period of time, the old and new cards will both be granted access. At some point in the New Year, the system issue level is increased to the new level, leaving only paid up members with access. Life members could be given cards with an issue level of 255 , which will always work.

Note: Issue numbering is usually only possible with standard ACT site-coded cards.

## Change PIN

The Change PIN function allows a different PIN to be configured for the operator. The user will be prompted to enter a new six-digit code (it will not be displayed). The PIN must then be re-entered for verification. The PIN will be accepted as long as it does not conflict with any existing code (or duress code).

## Installer Menu

| System Settings | Operation | PIN Only <br> Learn <br> Ext. Keypad ${ }^{1}$ KPD Release ${ }^{1}$ <br> Exit PIN's Second Door ${ }^{1}$ User Limiting ${ }^{2}$ One-To-One | PIN's alone are used to gain access <br> Users 1-1/2000 may use random coded cards Use external ACT20 keypad <br> Key is exit button. <br> Exit PIN's may be used in PIN only mode Second (Auxiliary) door enabled on ACT1000 Prevent access if the user limit is reached <br> Card numbers may be assigned to Users 11000/2000 |
| :---: | :---: | :---: | :---: |
|  | Display | Multiple <br> Backlight <br> Keypad Beep <br> Show Status <br> Show Events <br> Handshake <br> Tech Bleep | Users may have multiple cards <br> Keypad backlight enabled <br> Keypad beep enabled <br> Display current status of doors on LCD <br> Display events on LCD as they occur <br> Use handshake line when printing <br> Controller bleeps for technical fault |
| Door Settings* | PIN Length <br> Fire Doors | Sets the length of <br> Allows the definit | ser/group PIN codes. <br> on of doors with fire override. |
|  | User Tracking ${ }^{2}$ | Perimeter <br> Antipassback Tracking Reset User Limits | Define Perimeter doors <br> Define Antipassback doors <br> Set time for auto-reset (auto-logout) <br> Set user limits A \& B |
|  | Outputs ${ }^{2}$ | Door 1 <br> Door 2 | Define door 1 output special functions Define door 2 output special functions |
|  | Operation | Push Button Lock Saver Chime <br> Guest Button Exit Always Interlock Silent Exit PIR Failsafe | Door release button enabled <br> Relay de-energized as door opens <br> Buzzer sounds as door opens <br> B on external keypad fires AUX/buzzer <br> Timezones don't apply to exit readers <br> Only one door may be open at any time. <br> Confirmation tones disabled <br> Door stays open while Push Button closed <br> Door relay is normally energised |
|  | Alarms | Door Forced Door Ajar Duress Alarm Door Open Acc. Granted Acc. Denied | Buzzer o/p active if door forced Buzzer o/p active if door left ajar Buzzer o/p activated by duress code Buzzer o/p active while door open Buzzer o/p when access granted Buzzer o/p when access denied |

[^0]

## Exit from menu is automatic if no keys are pressed for a period of time.

## System Settings

The System Settings menu allows the installer to access a number of different configuration menus controlling different aspects of the setup of the controller. Pressing the $\boldsymbol{V}$ key toggles the setting of a displayed option.

## Operation

This menu allows the installer to select or de-select a number of options relating to the default operation of the controller.

- The PIN Only option allows reader-less operation using PIN codes that are directly entered on the keyboard (or on an external keypad). Up to 2000 codes may be used.
- The Learn option allows the first 2000 users to use randomly coded cards. Almost any card with valid ISO track 2 data may be used (for example bankcards) as well as some types of wiegand card.
- The Ext. Keypad option allows an external ACT20 keypad to be used for PIN entry on an ACT1000 controller. By default, the ACT1000's own keypad is used.
- The KPD Release option allows the $\boldsymbol{V}$ key on an ACT1000 to function as an exit switch.
- The Exit PIN's option is applicable for ACT1000 PIN-only systems. When set, it requires PIN codes to be entered before the user is allowed to exit.
- The Second Door option allows an auxiliary door to be controlled on an ACT1000 unit.
- The User Limiting option will prevent access to tracked users when the user limit is reached.
- The One-To-One option allows any card number to be assigned to any of the first 1000/2000 users.
- The Multiple option allows users to have more than one card on the system.


## Display

- The Backlight option forces the keypad to be permanently illuminated, overriding the default automatic operation, which is to operate only when a user menu has been entered.
- Keypad Beep option forces the keypad to make a short beep in response to any key being pressed. This option is selected by default.
- The Show Status option enables the displaying of continuous door status on the display. This option is enabled by default.
- The Show Events option enables the displaying of events on the display as they occur. This option is enabled by default.
- The Handshake option is used when a serial printer is connected. When selected, information will only be sent to the printer when a positive signal is applied to the RX pin on the printer port. This may be used to temporarily halt printing when the printer is disconnected or out of paper.
- The Tech Bleep option specifies that the ACT2000's onboard buzzer will sound intermittently if a technical fault (mains, tamper or door offline) condition exists.


## PIN Length

The length of PIN codes used in PIN Only and PIN \& Card modes may be set between 4 and 9 digits. If a PIN length greater than six is set, then the length of the operator and installer codes will increase to this length. (Leading zeros added to PIN).

## Fire Doors

This function allows a group of doors (or all doors) to be configured for fire override. A 0 Volt signal from a fire alarm (or other) system is applied to the $\boldsymbol{A} \boldsymbol{U} \boldsymbol{X}$ input on door 1 . This maintains normal operation. When the 0Volt signal is removed, the selected doors are held open until the 0 Volt signal is re-applied. Typically, a normally-closed relay on the fire panel, with the common connected to 0Volts, is used for this purpose (see the Fire Override diagram on page 26). Please note that this facility is present for convenience only, it does not remove the need to have an alternate mechanical means of escape.

## User Tracking (ACT2000 Only)

- If Perimeter doors are defined, then the users are tracked but not restricted.
- If Antipassback doors are defined, then these define the tracking area (Perimeter doors are ignored). Users are allowed entry to the area only if they have previously exited.
- Tracking Reset is used to auto-reset (log all users out) at a specific time each day, or may be reset manually. In addition users may be individually logged in or out. This is recorded in the system log.
- Two User Limits A \& B may be configured. These can be used to generate outputs when the number of users in the area reaches a certain level. This may be used for certain security critical areas. In addition an output may be configured to operate when any users are present within the area. This could be used to switch on or off certain equipment when the area is empty. The larger of the two limits is also used to determine how many tracked users to admit into the antipassback area. Once this limit is reached, access is denied to other tracked users. This could be used in a car-park application. User Limiting must be enabled for this to operate (see System Settings > Operation).


## Outputs (ACT2000 Only)

The ACT2000 has 6 onboard outputs that can operate in addition to the local relay. These are the open collector outputs OP2 and OP3 (for doors 1 and 2) as well as the two auxiliary 1A relays. Normally these outputs function as for any door, according to the programmed user and/or door settings. However the onboard outputs on the ACT2000 may be given alternate functions as outlined below.

| Door 1 | AUX <br> AUX Any Door | Auxiliary relay (1) activates when the auxiliary relay is <br> activated for any door on the controller. |
| :---: | :---: | :--- |
|  | OP2 <br> Tech Fault | Open collector output OP2 (1) activates when a technical <br> fault condition exists (tamper/mains fail/door offline). |
|  | OP3 <br> Any Door Open | Open collector output OP3 (1) activates when any door on <br> the controller is open. |


| Door 2 | AUX <br> Users Present | Auxiliary relay (2) activates when one or more users are <br> logged in to the system. |
| :---: | :---: | :--- |
|  | OP2 <br> User Limit A | Open collector output OP2 (1) deactivates when the number <br> of users logged in is at or above User Limit A. |
|  | OP3 <br> User Limit B | Open collector output OP3 (1) deactivates when the number <br> of users logged in is at or above User Limit B. |

## Door Settings

The Door Settings menu allows the installer to access a number of different configuration menus controlling different aspects of the selected door. The door for which the settings are to be changed is first selected using the $\mathbf{0}$ key, then the $\boldsymbol{\sim}$ key is pressed to enter the menu.

The $\mathbf{0}$ key is used to select the required option or setting which is changed using the $\boldsymbol{V}$ key.

## Operation

This menu allows the installer to select or de-select a number of options relating to the default operation of the door.

- The Push Button option allows the relay to be activated when the external push-button contact is closed. This option is selected by default.
- The Locksaver (anti-tailgate) option truncates the relay timer when the door opens. This ensures that the door will be locked as soon as it closes even if a very long relay time is programmed. This also prevents overheating of the lock solenoid.
- The Chime option momentarily energizes the buzzer output whenever the door contact is seen to open. The onboard buzzer also makes a chime sound.
- The Guest Button option activates the buzzer output for 2 seconds when the $\theta$ key on an externally connected keypad is pressed (not applicable to Door Stations).
- The Exit Always option allows the holder of a valid enabled card to exit at all times irrespective of the configured timezones.
- The Interlock option prevents the door being opened when the AUX input is active. OP3 activates when the door is open or the door relay is active (see diagram page 26).
- The Silent option prevents the door buzzer from sounding when access is granted or denied.
- The Exit PIR option will keep the door open while the external push-button contact is closed. This allows a PIR to be used as the exit switch.
- The Failsafe option sets the door relay to be normally energised. This means that the door will open if the power supply to the controller fails.


## Alarms

This menu allows the installer to enable or disable a number of alarm events that can be generated by the controller:

- The Door Forced alarm occurs when the door contact opens without the relay having been energized. The buzzer AUX output is activated until a valid card is presented.
- The Door Ajar alarm occurs when the door has remained open for longer than the duration programmed into the door ajar timer. The AUX output is activated while the door remains open.
- The Duress alarm occurs whenever a duress code is entered during Pin \& Card operation. The duress code is the PIN code for that user with the last digit advanced by one.
- The Door Open alarm activates the AUX output whenever the door is open.
- The Access Granted alarm activates the AUX output for 2 seconds whenever a valid card is presented.
- The Access Denied alarm activates the AUX output for 2 seconds whenever an invalid card is presented.


## Timers

The door timers menu allows the installer to program the time delays for the relay, AUX output, open collector outputs OP2 and OP3 and the door ajar alarm time. Each timer may be programmed with a duration from 1 to 999 seconds. The relay time may be programmed to 0 seconds, which will operate the relay for a quarter of a second approximately. This can be used for turnstile applications. Door Stations will support a maximum duration of 127 seconds.

## Timed Actions

This Menu allows the user to set up a number of timed actions that are linked to timezones. Any combination of up to eight timezones may be assigned to an action. When any one of these timezones is in force, then the assigned action occurs for that duration.

| Action | What Happens. |
| :--- | :--- |
| Unlock Door | For the duration of the assigned timezone, the door remains unlocked. <br> The Green LED on the Reader will Flash |
| Lock Door | For the duration of the assigned timezone, the door remains locked. <br> The Red LED on the Reader will Flash. |
| PIN Required | For the duration of the assigned timezone, a valid PIN code must be <br> entered after any card is presented. This overrides any PIN required <br> option that may be set for any group or user. |
| Any Card | For the duration of the assigned timezone, any card presented will be <br> granted access as long as it contains Track 2 data, even if it would not <br> normally be granted access. |
| Activate OP2 | For the duration of the programmed timezone, the user programmable <br> output OP2 is active. |
| Activate OP3 | For the duration of the programmed timezone, the user programmable <br> output OP3 is active. |
| Activate AUX | For the duration of the programmed timezone, the 1A auxiliary relay <br> output AUX is active. |
| PIN Only | For the duration of the programmed timezone, the reader is disabled, <br> and access is granted only by entering a valid PIN. |
| PIN or Card | For the duration of the programmed timezone, either a valid PIN or a <br> valid Card will allow access. |

## Communications

This menu allows the installer to configure how the controller communicates with externally connected devices or over a network. It is used primarily to configure the communications mode or address of the unit, or to specify log printer options.

## Set Address

This option allows the address of the controller to be set when it is operating in a networked system or when directly connected to a PC. The valid address may be from 1 to 255 and corresponds to the number of the controller as configured in ACTWinPro.

## Direct Conn.

This option informs the controller that it is connected directly to a controlling PC, rather than via a network interface. In this mode of operation, only a single controller may be connected to the PC via a cable (max 30 m ) from one of the PC serial ports.

## High Speed

Communications on the controller defaults to 9600 baud. The high speed option sets the controller to operate at 19200 baud. This option applies to direct connect to a PC, networked interface and printer modes of operation.

## Slave Mode (ACT2000 Only)

This option selects slave mode operation as part of an ACT5000pc network. While the controller is switched into slave mode and all card events are transmitted to the network master for validation. The controller itself will not make any decisions on card events unless it is operating in fallback mode due to a network failure. This option is always set to No when using ACTWinPro.

## No Hist. Log

This option suppresses the reporting of events occurring while offline in slave mode only. Normally when the controller is operating in slave mode, events are logged locally if the controller is offline, and are transmitted to the PC when communications are restored.

## Print All

This option selects real-time printing to an attached serial printer. Each event is time stamped and printed immediately on the printer. Real-time printing will be temporarily suspended while a full $\log$ printout requested from the operator menu is in progress.

## Remote Doors (ACT2000 Only)

This menu is where additional door stations or ACT1000 units are configured as extra doors on the ACT2000 controller. The new door (Door 3 to 16) is selected using the $\mathbf{0}$ key and the current status of the door is displayed on the bottom line of the LCD. The $\boldsymbol{V}$ key may then be used to enable or disable the door:


If a non-existent or incorrectly addressed door is enabled, the door will be polled for a short while, then the status will be displayed as Door Offline.

## Set Password

A password consisting of a 10 digit number may be programmed into the controller to prevent unauthorized access from remote ACTWinPro users. Ensure this password matches the encryption key used by ACTWinPro.

## Card Setup

The card setup menu is used to inform the controller which cards should be recognized by the system. Usually all that is required is to set the primary site code for the system. The site code is supplied along with any cards ordered, or can be obtained directly from ACT. In addition, a site code from another installation may be entered allowing shared access to the building. Where non-standard cards are being used, possibly from a previous access control or time $\&$ attendance system, the card format may be altered to accept these.

## Site Code 1

This function allows the 8 -digit site primary code for the system to be entered. The controller will recognize only cards with a matching site code. This code should also be quoted whenever additional cards or tags are being ordered for this installation. The factory default site-code is 10-2770-09, which allows the use of the test card supplied with the controller.

## Site Code 2

This function allows an 8-digit site secondary code for the system to be entered. In addition to the cards containing the primary site code, the controller will also recognize cards with this site code. In this case, an offset may also be specified - this is a value that is added to the card number of cards bearing the secondary site code, to prevent conflicts. If the secondary site code is not being used, it should be set to $\mathbf{0 0 - 0 0 0 0 - 0 0}$.

## Card Format

- When "Active" is set to YES, the controller will recognize cards with a non-standard (custom) format. The card information must be encoded using ISO/ABA Track 2 format and may contain from 2 to 37 digits.
- When "Check All" is set to YES, the controller will also allow cards encoded with one of its standard built-in formats. This could be used (for example) in a transitional period while older legacy cards are being phased out.
- The Length field contains the total number of digits on the custom card. If this value is non-zero, then any card with a different number of digits will be rejected.
- The Site field allows the entry of the location of the starting digit of the site code field on the card. The length specifies how many digits are in the site code (1-5).
- The Card field allows the entry of the location of the starting digit of the card number field on the card. The length specifies how many digits are in the card number (1-5).
- The Issue field allows the entry of the location of the starting digit of the issue number field on the card. The length specifies how many digits are in the issue number (1-3). If issue numbering is not being used, then the start digit and length should be set to zero.


## Change PIN

The Change PIN function allows a different PIN to be configured for the installer. The user will be prompted to enter a new six-digit code (it will not be displayed). The PIN must then be re-entered for verification. The PIN will be accepted as long as it does not conflict with any existing code (or duress code).

## Factory Default

This function overwrites the controller's non-volatile memory with the factory default settings. All user names, timezones, card enables, log information etc. are completely deleted so this function should be used with care.
It is always a good idea to factory default a new controller prior to initial configuration, or if the controller software has been changed or upgraded.

## Typical ACT1000 Configuration (Standalone)



## Typical ACT2000 Configuration (Standalone)

Card/Proximity or Pin Reader - Door 1


Release Button Door 1


Door 1 Contact

Card/Proximity or Pin Reader - Door 2

Door 2
Release Button


Door 2 Contact

This illustration shows wiring for normally de-energised locks. If normally energised locks are required, use the N/C relay contacts.

Door


Across Lock Terminals

Door 2

Note:
If the Mains Present or Door
Contact inputs are not used, they should be linked to 0 V

## DS100 Door Station Installation

Note:
If the Mains Present or Door Contact inputs are not used, they should be linked to 0 V

This illustration shows wiring for a normally de-energised lock. If a normally energised lock is required, use the N/C relay contacts.


To set the door number set address switches 4-8 as shown


Network cable is single shielded twisted pair Belden 9501 or similar Always Place Varistor Across Lock Terminals


Total Length max 1.4 km
Wiring for Clock and Data / Wiegand Reader


For Clock \& Data Readers, wire exit reader in parallel but leave it's sense line unconnected For Wiegand Readers, wire the DATA O of the exit reader to SENSE on the DS100

## FACTORY DEFAULT

This unit should be reset to its factory default condition before installation. To do this, power the unit up with ALL switches in the OFF position. The two LED's will illuminate for about 2 sec The correct switch settings may then be set.

## Wiring for Entry/Exit Readers

Card / Proximity or Pin
Reader (Entry)


The above diagram is valid only for clock-and-data type readers.

Wiring for Clock and Data / Wiegand Reader

Wire both readers in parallel but leave the SENSE line on the Exit reader unconnected.

## For Wiegand Exit readers

Connect DATA 0 of the exit reader to SENSE on the controller. Leave SENSE on the readers unconnected.

The +5 V reader supply on ACT controllers is normally rated at 100 mA . Typically this is sufficient to power 2 ACT readers. Note however that readers from other manufacturers may need to be powered separately if their current requirements exceed this or if they require 12 V .

| White | SENSE |
| :--- | :--- |
| Green | CLOCK (DATA 1) |
| Blue | DATA (DATA 0) |
| Red | +5 v |
| Black | 0 v |
| Brown | RD |
| Yellow | GREEN |
| Orange | (Buzzer Control) |

The standard wiring colours for ACTPro Proximity and Pin readers is shown above. Readers may be a maximum of 30 m from the controller when powered from +5 V and a maximum of 100 m when powered from +12 V .

## ACT20 PIN Pad Installation Diagram





Interlock Configuration


Door 3


Door 4

When Interlock is enabled on a door, the door is locked when the AUX input is active. When the door is open, OP3 is active.

The diagram above shows how to interlock 2 doors. When Door 3 is open, Door 4 is locked and vice versa.
Remember to set Interlock for each door to Yes (See Installer Menu > Door Settings > Operation). To Interlock more doors, simply continue linking OP3 and AUX for each new door, as above.

Fire Override Configuration


While the OV signal is maintained at the AUX input on Door 1, the doors in the Fire Doors group maintain normal operation.

When the OV signal is removed, the doors are opened, and remain open until, the 0 V is restored.

To set the Fire Doors group, go to Installer Menu > System Settings > Fire Doors.

From ACTWinPro, go to View > Options > Doors and select a door group for the Fire Override doors.

## ACTWinPro Configuration



## ACT 4-Line Network Wiring



## ACT Single Line RS-485 Converter



## Setup for Network Operation

1. From the Controller keypad Enter Installer Menu->Communications and set a unique address for each controller on the network. Set Direct Connect to No.
2. From ACTWinPro create a new database. In the database creation wizard check RS-485 Automatic Interface.
3. Connect to the controllers from ACTWinPro. The LED on the RS485 converter should blink rapidly indicating communications in progress.


Modem Connection for ACT Network
ACT Nework Interface Card


## ACTWinPro Setup for Modem Operation

1. Connect the ACT modem to the PC and install modem driver.
2. In ACTWinPro, Click on the Locations and Connections icon on the toolbar.
3. Configure the remote site name in the Location Name.
4. Select the Type of Connection as Modem.
5. Enter the remote sites' telephone number.
6. Select the newly installed modem as the Dialup Modem.
7. Set up remote controller(s) in the Controller View. Set the location as the remote site name.
8. The controller(s) will appear under the remote site name in the System View window.
9. Double click on the telephone icon beside the remote site name in System View window.
10. Modem will now contact remote Site and connect to the controller(s).
11. To finish the call, click the disconnect button on ACTWinPro


## TCP/IP Configuration

1. Ask the network administrator to supply you with a permanent IP network address.
2. Connect a PC directly to the ACTLAN and run HyperTerminal at 9600 baud, no parity, 1 stop.
3. Power up the ACTLAN and immediately hit 3 lowercase " $x$ " ( $x x x$ ).
4. Hit the Enter key to go inte Setup Mode.
5. Select 0 and follow the prompts until you get to IP address.
6. Enter the new IP address.
7. Follow the prompts to come back to the Setup Menu.
8. Select 1 to configure the RS232 channel.
9. Set up the following parameters as follows:

| Baud Rate | 9600 | I/F Mode | 4C |
| :--- | :--- | :--- | :--- |
| Flow | 00 | Port | 10001 |
| Connect Mode | C0 | Disconnect Mode | 00 |
| Flush Mode | 80 | Pack Control | 00 |

Remote IP Address none
10. Return to the Setup Menu and select 9 to save the settings.
11. Finally test the setup by connecting to the IP address using a Web browser.
12. From ACTWinPro, click the Locations and Connections icon in the toolbar. Select TCP/IP Network as Type of Connection and enter the IP address. The Port number should be 10001.

## ACT System Diagram



## System Diagram:

Illustrating some of the ways
to connect ACT Controllers to a computer.


[^0]:    ${ }^{1}$ Feature present on ACT1000 only
    ${ }^{2}$ Feature present on ACT2000 only

    * On ACT2000 you will first be required to select a door.

